

# Janaspandana

Integrated Public Grievance Redressal System  
(iPGRS)

Citizen Login Manual



## ಜನಸ್ಪಂದನ

ನೆರವಿಗಾಗಿ ನೇರವಾಗಿ  
ಕರೆಮಾಡಿ 1902

**Janaspandana**  
An Integrated Public Grievance  
Redressal System

# Contents

**1**

**How to access iPGRS Application**

**2**

**How to register as a new Citizen**

**3**

**How to register a grievance in iPGRS application**

**4**

**How to check the Grievance Status**

**5**

**How to edit/modify existing user details**



# ***1** How to access iPGRS application*

# iPGRS Home Page

The URL of the iPGRS is : <https://ipgrs.karnataka.gov.in/>

This is the Home Page of “Janaspandana - Integrated Public Grievance Redressal System (iPGRS)”

The screenshot displays the iPGRS Home Page. At the top left, the Janaspandana logo is visible with the text 'ಜನಸ್ಪಂದನ' and '1902'. The top right shows the language 'English' and a profile picture of the Chief Minister. The main heading reads 'ಜನಸ್ಪಂದನ - ಏಕೀಕೃತ ಕುಂದುಕೊರತೆಗಳ ನಿವಾರಣ ವ್ಯವಸ್ಥೆಗೆ ಸ್ವಾಗತ ನಿಮ್ಮ ಕುಂದುಕೊರತೆಯನ್ನು ನೊಂದಾಯಿಸಲು'. Below this, there are two main options: 'ಸಹಾಯವಾಣಿಗೆ ಕರೆ ಮಾಡಿ' (Call 1902) and 'ಲಾಗಿನ್ ಮಾಡಿ' (Login). A grid of services is listed with their respective contact numbers:

Service	Contact Number
BWSSB	1916
Ambulance	102/108
Police	100
BBMP	1533
Labour Department	155214
Social Welfare	080-22340956
BESCOM	1912
Food and Civil Suppliers	1967
MGNREGA	1800-4258666
Health and Family Welfare	104
Women	181
Covid-19	1533

At the bottom, there is a footer with the text: 'ಹಕ್ಕುಸ್ವಾಮ್ಯ ನಿರೀತಿ ಬಾಂಧವರ ನಿರೀತಿ ಬಾಹ್ಯ ಜಾಲತಾಣ ಸಂಪರ್ಕ ನಿರೀತಿ ಭದ್ರತಾ ನಿರೀತಿ ನಿಯಮಗಳು ಮತ್ತು ಷರತ್ತುಗಳು ಸಹಾಯ ಷರದೆ ವಾಚಕ ಜಾಲತಾಣದ ಉತ್ತಮ ವಿರಕ್ಷಣೆಗೆ ಕೆಳಗಿನ ಬೌಸರ್ ಗಳನ್ನು ಉಪಯೋಗಿಸಿ'.

## *2 How to register as a new Citizen*

# Step 2.1

The screenshot shows the homepage of the Jansamadhan portal. At the top, there is a navigation bar with the email address support[at]jprgs[at]karnataka[dot]gov[dot]in, the language set to English, and the user profile of the Chief Minister. The main header features the Jansamadhan logo and the text 'ಜನಸಂಧಾನ' and 'ಕರ್ನಾಟಕ ಸರ್ಕಾರ'. Below this, a banner image shows the Chief Minister interacting with a crowd. The main content area has a heading in Kannada: 'ಜನಸಂಧಾನ - ಏಕೀಕೃತ ಕುಂದುಕೊರತೆಗಳ ನಿವಾರಣೆ ವ್ಯವಸ್ಥೆಗೆ ಸ್ವಾಗತ ನಿಮ್ಮ ಕುಂದುಕೊರತೆಯನ್ನು ನೋಂದಾಯಿಸಲು'. There are two primary buttons: 'ಸಹಾಯವಾಣಿಗೆ ಕರೆ ಮಾಡಿ' (Call 1902) and 'ಲಾಗಿನ್ ಮಾಡಿ' (Login). A yellow callout box with a pointer to the 'Login' button contains the text: '2.1.1 Click on 'Login Button' for Registration.' Below these buttons is a grid of service icons including BWSSB, Ambulance, Police, BESCOM, Food and Civil Suppliers, MGNREGA, Health and Family Welfare, Women, and Covid-19. The footer contains contact information and a disclaimer.

# Step 2.2

support[dot]ipgrs[at]karnataka[dot]gov[dot]in

A A A A A

ಕನ್ನಡ



ಜನಸ್ಪಂದನ

ವಿರೋಧ-ವಿರೋಧಿ  
ಶರಮಾಡಿ 1902

Home About Us Dashboard Contact Us



SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

"1902 Call Centre set

Login

spandana - Integrated Public Grievance  
Redressal System  
to Register your Grievance

Call Center

Login

OR

Download Mobile App

Copyright Policy Privacy Policy External linking Policy Security Policy Terms and Conditions Help Screen Reader Access Site Best Viewed

Content and Data Owned & Maintained by : Center for e-Governance, Government of Karnataka  
Designed and Developed by : Centre for Smart Governance (GOK), Version 1.6

Department User Call Center / CMJD Cell **Citizen**

**Citizen Login**

Mobile Number \*

OTP \*

[New User Registration](#)

**2.2.1** Click on 'New User Registration' for creating the login credentials for the first time.

Type here to search



27°C 12:33 27-08-2021

# Step 2.3

support[dot]ipgr[at]karnataka[dot]gov[dot]in

ಕನ್ನಡ

ಜನಸೃಂದನ  
ಜನಸೃಂದನ  
1902

Government of Karnataka

SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

Home About Us Dashboard Contact Us Login

Citizen Registration Home / Citizen Registration

Citizen Identification

Please choose one of the following ID Proof Types

- Family Member Id
- Fruits Id
- No Id Proof

OTP Verification

Mobile Number :\*

Mobile Number Send OTP

**2.3.1** Enter the 'Mobile Number' to receive the OTP for verification.

**2.3.2** Click on 'Send OTP' button to receive the OTP.

Copyright Policy Privacy Policy External linking Policy Security Policy Terms and Conditions Help Screen Reader Access Site Best Viewed

Centre for Smart Governance (GOK), Version 1.6



# Step 2.4

The screenshot displays the Government of Karnataka Citizen Registration portal. The page title is "Citizen Registration" and the current page is "Citizen Identification". The user is logged in as Sri Basavaraj Bommai, Minister, Government of Karnataka. The page shows a form for "Citizen Identification" with three options: "Family Member Id", "Fruits Id", and "No Id Proof". The "No Id Proof" option is selected. A modal window titled "OTP Verification" is open, showing a "Mobile Number" field with the value "9538481985" and a "Send OTP" button. Below the "Mobile Number" field is an "OTP" field, which is highlighted with a red box. To the right of the "OTP" field is a "Submit" button, also highlighted with a red box. Two yellow callout boxes provide instructions: "2.4.1 Enter the OTP received on the Mobile Number." and "2.4.2 Click on 'Submit' button." The footer contains links for Copyright Policy, Privacy Policy, External linking Policy, Security Policy, Terms and Conditions, Help, Screen Reader Access, and Site Best Viewed. The version is Centre for Smart Governance (GOK), Version 1.6.

support[dot]ipgrs[at]karnataka[dot]gov[dot]in

ಕನ್ನಡ

ಜನಸೃದನ  
ಜನಸೃದನ  
ಜನಸೃದನ  
1902

Government of Karnataka

SRI BASAVARAJ BOMMAI  
Minister  
Government of Karnataka

Home About Us Dashboard Contact Us Login

Citizen Registration Home / Citizen Registration

Citizen Identification

Please choose one of the following ID Proof Types

- Family Member Id
- Fruits Id
- No Id Proof

OTP Verification

Mobile Number :\*

9538481985 Send OTP

OTP :

Submit

2.4.1 Enter the OTP received on the Mobile Number.

2.4.2 Click on 'Submit' button.

Copyright Policy Privacy Policy External linking Policy Security Policy Terms and Conditions Help Screen Reader Access Site Best Viewed

Centre for Smart Governance (GOK), Version 1.6

# Step 2.5

The screenshot displays the Karnataka Citizen Registration portal. At the top left, the email address `support[dot]ipgrs[at]karnataka[dot]gov[dot]in` is visible. The header includes the logo of the Government of Karnataka, the name of the Chief Minister, Sri Basavaraj Bommai, and the year 1902. A navigation menu contains links for Home, About Us, Dashboard, and Contact Us, along with a Login button. A success message box, outlined in red, states "Mobile Number Verified Successfully." with an OK button. Below this, the "Citizen Registration" section is active, showing "Citizen Identification" options: Family Member Id, Fruits Id, and No Id Proof (selected). The "Citizen Registration Form" is partially visible, with fields for Personal Details and Address. A yellow callout box points to the success message with the text: "Above message will be displayed after Successful User Verification."

support[dot]ipgrs[at]karnataka[dot]gov[dot]in

ಕನ್ನಡ

ಜನಸೃಂದನ  
ಜನಸೃಂದನ  
1902

Home About Us Dashboard Contact Us Login

SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

Home / Citizen Registration

Citizen Registration

Citizen Identification

Please choose one of the following ID Proof Types

- Family Member Id
- Fruits Id
- No Id Proof

Citizen Registration Form

Personal Details

Title :	--Select Title--	Name: *	Name
Gender : *	--Select Gender--	Father/Spouse Name : *	Father/Spouse Name
Date of Birth : *	dd/mm/yyyy	Mobile Number : *	9538481985
Email Address :	Email Address	Caste :	--Select--

Address

Click here to change address

Above message will be displayed after Successful User Verification.

# Step 2.6

- After Successful User Verification, Users must enter the following details
- Fields with \* are mandatory

**2.6.1** Citizen Identification through 'Family Member ID/ FRUITS ID'.

**2.6.2** Select 'No ID Proof' if you don't have 'Family Member ID/ FRUITS ID'.

**2.6.3** Enter Personal Details

**2.6.4** Enter Address Details

**2.6.5** Click on 'Register'

support[dot]ppp[at]karnataka[dot]gov[dot]in

ಜನಸಂವದನ  
ಜನಸಂವದನ  
ಕರ್ನಾಟಕ  
1902

Government of Karnataka

SRIBASAVARAJ BOMMAN  
Minister-in-Charge  
Department of Karnataka

Home About Us Dashboard Contact Us

Login

Home / Citizen Registration

Citizen Registration

Citizen Identification

Please choose one of the following ID Proof Types

Family Member Id

Fruits Id

No Id Proof

Citizen Registration Form

Personal Details

Title : --Select Title--

Gender : \* --Select Gender--

Date of Birth : \* dd/mm/yyyy

Email Address : Email Address

Name : \* Name

Father/Spouse Name : \* Father/Spouse Name

Mobile Number : \* 9538481985

Caste : --Select--

Address

Click here to change address

Address : \* Address

Taluk : \* --Select Taluk--

Areal/village : --Select Village--

District : \* --Select District--

Ward/Gram Panchayat : --Select Panchayat--

Pincode : Pincode

Register

# Step 2.7

- After Clicking on '**Registration**' button, the confirmation message for Successful User profile creation will appear on the screen.
- The Citizen can now login using the registered mobile number

The screenshot displays the Karnataka Government portal interface. At the top, the email address 'support[dot]ipgrs[at]karnataka[dot]gov[dot]in' is visible. The page features the 'ಜನಸ್ಪಂದನ' (Janaspadana) logo and the text 'ವೆರವಾಗಿ-ವೆರವಾಗಿ ಕರೆಮಾಡಿ 1902'. A notification box in the center reads 'Citizen Profile Updated Successfully.' with an 'OK' button. The user profile of 'SRI BASAVARAJ BOMMAI, Honourable Chief Minister, Government of Karnataka' is shown on the right. The navigation menu includes 'Home', 'Manage profile', 'Grievance Submission', and 'Grievance Feedback'. The 'Grievances List' section has filters for 'Pending Grievances', 'Closed Grievances', and 'Resolved Grievances'. It also includes a 'Show 10 entries' dropdown and a search bar. The table below lists grievance details.

Grievance ID	Department	Line Department	Service Name	Grievance Category	Grievance Sub Category	Grievance Description	Created Date	Status	Pending With
--------------	------------	-----------------	--------------	--------------------	------------------------	-----------------------	--------------	--------	--------------

# *3 How to register a grievance in iPGRS application*

# Step 3.1



The screenshot shows the Karnataka 1902 website interface. At the top left, there is a contact email: support[dot]ipgr[at]karnataka[dot]gov[dot]in. The header includes the 'ಜನಸ೦ದನ' logo with the text 'ಜನಸ೦ದನ ಕರ್ನಾಟಕ ಸರ್ಕಾರ 1902' and the state emblem. A navigation menu contains: ಮುಖಪುಟ, ಸಮಸ್ಯೆ ಬಗ್ಗೆ, ಅಂಕಿಅಂಶಗಳು, ಸಂಪರ್ಕಿಸಿ, ಸಿವಿಲ್ ಸರ್ವಿಸ್ ಕುಂದುಕೊರತೆ ಸ್ಥಿತಿ, and FAQs. A 'ಲಾಗಿನ್' button is visible in the top right. The main content area features a large image of a man in a white shirt and mask, surrounded by a crowd. Below this, the text reads: 'ಜನಸ೦ದನ - ಏಕೀಕೃತ ಕುಂದುಕೊರತೆಗಳ ನಿವಾರಣೆ ವ್ಯವಸ್ಥೆಗೆ ಸ್ವಾಗತ ನಿಮ್ಮ ಕುಂದುಕೊರತೆಯನ್ನು ನೋಂದಾಯಿಸಲು'. There are two main buttons: 'ಸಹಾಯವಾಣಿಗೆ ಕರೆ ಮಾಡಿ' (Call 1902) and 'ಲಾಗಿನ್ ಮಾಡಿ' (Login). A yellow callout box with a white border points to the 'ಲಾಗಿನ್ ಮಾಡಿ' button, containing the text: '3.1.1 Click on 'Login' button for Login.' Below these buttons, there is a grid of service icons with their respective phone numbers: BWSB (1916), Ambulance (102/108), Police (100), BESCOM (1912), Food and Civil Suppliers (1967), MGNREGA (1800-4258666), Health and Family Welfare (104), Women (181), and Covid-19 (1533). At the bottom, there is a footer with contact information and a version number: 'ಮೂಲಭೂತ ಆರೋಗ್ಯ ಸೇವೆಗಳ ಮಾರ್ಗದರ್ಶಿ' and 'ವಿಷಯ, ಅಭಿವೃದ್ಧಿ, ಹಾಗೂ ತಾಂತ್ರಿಕ ನಿರ್ವಹಣೆ: ಸೆಂಟರ್ ಫಾರ್ ಸ್ಟಾರ್ಟ್ ಅಪ್ ಗವರ್ನನ್ಸ್, ಕರ್ನಾಟಕ ಸರ್ಕಾರ, ಆವೃತ್ತಿ 1.6'.

# Step 3.2

3.2.1 Click on 'Citizen' button for Login.

Department User    Call Center/JSK/BSK    **Citizen**

**Citizen Login**

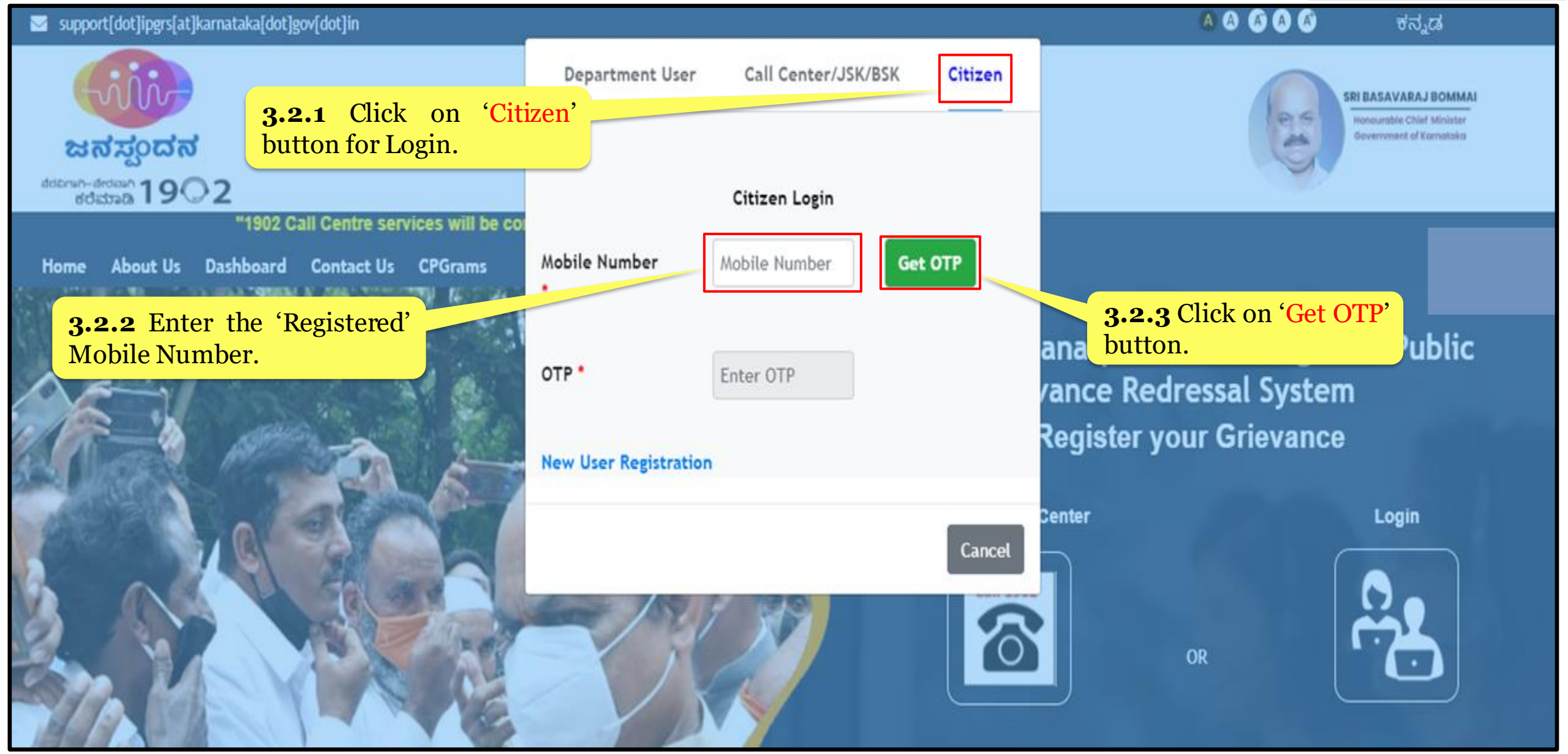
Mobile Number \*        **Get OTP**

OTP \*   

[New User Registration](#)

3.2.2 Enter the 'Registered' Mobile Number.

3.2.3 Click on 'Get OTP' button.



# Step 3.3

support[dot]ipgrs[at]karnataka[dot]gov[dot]in

A A A A A

ಕನ್ನಡ



ಜನಸ್ಪಂದನ

ಸೇವಾಸಕ್ತ-ಸೇವಾಸಕ್ತ  
ಶರಮಾಡಿ 1902

Home About Us Dashboard Contact Us

Department User

Call Center / CMJD Cell

Citizen

Citizen Login

Mobile Number \*

8147514048

Resend OTP (40Sec)

OTP \*

9938

Login

New User Registration

Cancel

**3.3.1** Enter the OTP received on registered mobile number.

**3.3.2** Click on 'Login' button



SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

"1902 Call Cen

Login

spandana - Integrated Public Grievance  
Redressal System

o Register your Grievance

Center

Login



OR

Download Mobile App

Copyright Policy Privacy Policy External linking Policy Security Policy Terms and Conditions Help Screen Reader Access Site Best Viewed

Content and Data Owned & Maintained by : Center for e-Governance, Government of Karnataka

Designed and Developed by : Centre for Smart Governance (GOK),Version 1.6

Type here to search




28°C 16:06 27-08-2021





# Step 3.4

support[dot]jipgr[at]karnataka[dot]gov[dot]in

ಕನ್ನಡ Test

 ಜನಸ್ಪಂದನ  
ಬೆಂಗಳೂರು-ಬೆಂಗಳೂರು  
ಕರೆಮಾಡಿ 1902

 Government of Karnataka

 SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

Home Manage profile **Grievance Submission** Grievance Feedback Downloads

Grievances List

**3.4.1 Click on 'Grievance Submission'**

Your Pending Grievances Your Closed Grievances

Show 10 entries Search:

Grievance ID	Department	Line Department	Service Name	Grievance	Grievance Category	Grievance Sub Category	Grievance Description	Created Date	Status	Pending With	Action
4155	Backward Classes Welfare Department	D Devaraj Urs Backward Classes Development Corporation	Self Employment Schemes	Facing issues pertaining to a specific self employment scheme	Grievances pertaining to Land Purchase Scheme	Delay in sanction of loans	Test Grievance	2021-10-30 14:41:58	Registered & Sent for Scrutiny	District Manager - Ballari	<a href="#">View</a>
4157	Animal Husbandary & Fisheries Department	Department of Animal Husbandry and Veterinary Services	Pashu Bhagya	Information related to scheme not available	Online Issues	Information not available on the website	Test Grievance	2021-10-30 14:47:48	Registered & Sent for Scrutiny	Assistant Director/ Chief Veterinary Officer (Admin)-BELAGAVI	<a href="#">View</a>
4158	Animal Husbandary & Fisheries Department	Department of Animal Husbandry and Veterinary Services	Providing Veterinary Services	Information related to scheme not available	Online Issues	Information not available on the website	Test Grievance	2021-10-30 14:57:08	Registered & Sent for Scrutiny	Assistant Director/ Chief Veterinary Officer (Admin)-	<a href="#">View</a>

# Step 3.5

**3.5.1** Enter 'Personal details to register the grievance.

- Complainant/ Citizen Name
- Father/Spouse Name
- Complainant/ Citizen Mobile Number
- Caste
- Gender
- Date of Birth

**3.5.2** Select to whom the grievance is Impacting?

- Individual or
- Community

The screenshot shows the Karnataka Grievance Redressal Portal (Jagan Soudha) interface. The page title is "ಜನಸ್ಪಂದನ" (Jagan Soudha) with the tagline "ಜನರ ಸಮಸ್ಯೆಗಳಿಗೆ ಪರಿಹಾರ" (Solution for people's problems) and the year "1902". The Government of Karnataka logo and the name of the Honorable Chief Minister, Sri Basavaraj Bommai, are displayed. The navigation menu includes Home, Manage profile, Grievance Submission, Grievance Feedback, and Downloads. The current page is "Home / New Grievance".

The form contains the following fields:

- Personal Information:** Citizen Name: \* (Test), Father/Spouse Name: (Test), Citizen Mobile Number: (9538481985)
- Caste:** (SC-ST)
- Gender:** (MALE)
- Date of Birth:** (12/06/1997)
- Is the grievance impacting Individual or Community?:** (Individual selected)
- Priority:** (Low selected)

**3.5.3** Select the Priority

# Step 3.5 – Contd.

## Grievance Information

Search for a Grievance

-- Select Grievance Combination--

Department :\*

Line Department :\*

Service Name :\*

-- Select Department--

-- Select Line Department --

-- Select Service Name --

Grievance :\*

Grievance Category :

Grievance Sub Category :

-- Select Grievance --

--Select Grievance Category --

-- Select Grievance Sub Category--

Upload Attachment:

Choose Files

Note: Only PDF, DOC, DOCX, PNG & JPG. file types are allowed.  
The total maximum size for all documents put together is 2 MB.

**3.5.4** 'Search For a Grievance' from the dropdown and select the appropriate Grievance.

**3.5.5** Select the appropriate

- Department Name
- Line Department Name
- Service Name

For which the grievance has to be registered

**3.5.6** Select

- Grievance
  - Grievance Category
  - Grievance Subcategory
- from the dropdown.

**3.5.7** Select 'Choose Files' to upload the documents, if any.

# Step 3.5 - Contd.

Location of the Grievance

ನಿಮ್ಮ ಸಮಸ್ಯೆ /ಕುಂದು ಕೊರತೆ ಉಂಟಾಗಿರುವ ಸ್ಥಳವನ್ನು ಆಯ್ಕೆಮಾಡಿ / Location of the Occurance of the Grievance

Whether the grievance location address is your  Current  Other

District :\*

Taluk :\*

ಬೀದರ್ / BIDAR

ಬಸವಕಲ್ಯಾಣ / Basavakalyan

Village->Gram Panchayath:

House No :

Street Address :

--Select Village-Panchayat--

Locality :

LandMark :

Pincode :

--Select--

Pincode

**3.5.8** Select the Location of the Occurrence of the Grievance.

- **Current** (Registered Citizen Address)
- **Other** (address of the Grievance occurrence)

**3.5.9** Select

- District
- Taluka

**3.5.10** Select

- Village-Panchayat
- House Number
- Street Address

**3.5.11** Select

- Locality (Ward Number)
- Landmark
- Pin Code

Note: Please choose the address for which the Grievance needs to be created.

# Step 3.5 - Contd.

Grievance Details \*

**3.5.12** Enter the Complete information related to the grievance

ಗ್ರಿವಾನ್ಸ್ ಗ್ರಿವಾನ್ಸ್ ವಿವರಣೆ / Grievance Details \*



Register

**3.5.13** Click on 'Register' after entering all the details.

# Step 3.5 - Contd.

- After Clicking on '**Register**' button, Automatic System generated unique **Grievance ID** will appear on the screen
- Citizen is requested to take note of the grievance id for future reference
- The grievance thus submitted will automatically forwarded to the concerned officials for resolution

The screenshot displays a web application interface for grievance registration. At the top, there are two dropdown menus for selecting the location, both showing 'ಮಂಡ್ಯ / MANDYA'. Below these, the form includes several input fields: 'Village->Gram Panchayath:' with a dropdown menu, 'Locality :', 'LandMark :', and 'Pincode :'. A red message box is overlaid on the form, stating 'Grievance ID 2996 Created Successfully.' with an 'OK' button. Below the message box, there is a 'Note: Please choose the address for which the Grievance needs to be created.' and a 'Grievance Details' section with a text area containing the word 'test'. At the bottom of the form, there is a yellow 'Register' button. The footer of the page contains links for 'Copyright Policy', 'Privacy Policy', 'External linking Policy', 'Security Policy', 'Terms and Conditions', 'Help', 'Screen Reader Access', and 'Site Best Viewed'. The bottom of the image shows a Windows taskbar with the system tray displaying the date and time as 12:26 on 30-08-2021.

# 4 *How to check grievance status*

# Step 4.1

- After Successful User Validation, Citizen will be directed to the user specific **'Home Page'** where a Citizen can check the current status of their grievance.

support[dot]ipgrs[at]karnataka[dot]gov[dot]in

ಜನಸೃಂದನ  
ಜನಸೃಂದನ-ಜನರ ಸವಾಲು  
1902

Government of Karnataka

SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

Home Manage profile Grievance Submission Grievance Feedback Downloads

Grievances List

Your Pending Grievances Your Closed Grievances Your Resolved Grievances

Show 10 entries

Search

Grievance ID	Department	Line Department	Service Name	Grievance	Grievance Category	Grievance Sub Category	Grievance Description	Created Date	Status	Pending With	Action
4155	Backward Classes Welfare Department	D Devaraj Urs Backward Classes Development Corporation	Self Employment Schemes	Facing issues pertaining to a specific self employment scheme	Grievances pertaining to Land Purchase Scheme	Delay in sanction of loans	Test Grievance	2021-10-30 14:41:58	Registered & Sent for Scrutiny	District Manager - Ballari	View
4157	Animal Husbandary & Fisheries Department	Department of Animal Husbandary and Veterinary Services	Pashu Bhagya	Information related to scheme not available	Online Issues	Information not available on the website			Registered & Sent for Scrutiny	Assistant Director/ Chief Veterinary Officer (Admin)- BELAGAVI	View
4158	Animal Husbandary & Fisheries Department	Department of Animal Husbandary and Veterinary Services	Providing Veterinary Services	Information related to scheme not available	Online Issues	Information not available on the website	Test Grievance	2021-10-30 14:57:08	Registered & Sent for Scrutiny	Assistant Director/ Chief Veterinary Officer (Admin)-	View

'Search Box' can be used to find the status of the Grievance by entering 'Grievance ID'.

Current Status of the Grievance




# *5 How to edit/modify existing user details*


# Step 5.1

support[dot]ipgrs[at]karnataka[dot]gov[dot]in


ಕನ್ನಡ Rakshithgowda d p



ಜನಸೃಂದನ  
ಜನಸೃಂದನ-ಜೀವನದ  
ಕಲೆಮಾಡಿ 1902



Government of Karnataka



SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

Home **Manage profile** Grievance Submission Grievance Feedback

Home

**5.1.1** Click on 'Manage Profile' to modify Personal, Address details & Mobile Number.

Grievances List

Pending Grievances Closed Grievances

Show 10 entries Search:

Grievance ID	Department	Line Department	Service Name	Grievance	Grievance Category	Grievance Sub Category	Grievance Description	Created Date	Status	Action
2946	Backward Classes Welfare Department	D Devaraj Urs Backward Classes Development Corporation	Provision of Self Employment Schemes	Facing issues pertaining to a specific self employment scheme			test2222	2021-08-24 17:43:11	Registered & Sent for Scrutiny	View
2952	Backward Classes Welfare Department	D Devaraj Urs Backward Classes Development	Provision of Self Employment	Facing issues pertaining to a specific self	Grievances pertaining to Ganga Kalyan Scheme	Delay in drilling borewell	test2523	2021-08-25 10:48:14	Registered & Sent for Scrutiny	View

16:11

# Step 5.2

5.2.1 Enter Personal Details.

5.2.2 Enter Mobile Number.




WARNING


Any change in the Mobile number will require new OTP to be generated.


5.2.3 Enter Address Details.

support[dot]ipgrs[at]karnataka[dot]gov[dot]in

ಕನ್ನಡ Rakshithgowda d p

 ಜನಸುಧನ  
ವೆರದಿವಾಗಿ-ವೆರದಿವಾಗಿ  
ಕರೆಮಾಡಿ 1902

 Government of Karnataka

 SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

Home Manage profile Grievance Submission Grievance Feedback

Home / Manage Profile

### Personal Details

Title :	Mr	Name: *	Rakshithgowda d p
Gender : *	MALE	Father/Spouse Name :	Puttaswamy
Date of Birth :	13-04-1997	Email Address :	rakshithgowda13497@gmail.com
Mobile Number : *	8147514048	Verify	

### Address

Address : *	Mandya	District : *	ಮಂಡ್ಯ / MANDYA
Taluk : *	Mandya	Ward/Gram Panchayat:	ALAKERE

Type here to search

28°C 16:38 27-08-2021

# Step 5.2 –Contd.

Gender : *	MALE	Father/Spouse Name :	Puttaswamy
Date of Birth :	13-04-1997	Email Address :	rakshithgowda13497@gmail.com
Mobile Number : *	8147514048	Verify	

## Address

Address : *	Mandya	District : *	ಮಂಡ್ಯ / MANDYA
Taluk : *	Mandya	Ward/Gram Panchayat:	ALAKERE
Area/ village :	Danayakanapura	Pincode :	571419
LandMark :	near temple		

Note: Any change in the Mobile Number will require new OTP to be generated

Update


5.2.4 Click on 'Update' after modifying the details.

# Step 5.2 –Contd.

- After Clicking on 'Update' button, The Citizen's details saved Successfully in iPGRS

support[dot]ipgrs[at]karnataka[dot]gov[dot]in

ಕನ್ನಡ JITENDRA KUMAR DEY

 ಜನಸ್ಪಂದನ  
ವೆರವಿಗಾಗಿ-ವೆರವಾಗಿ  
ಕರೆಮಾಡಿ 1902

Citizen Profile Updated Successfully.

SRI BASAVARAJ BOMMAI  
Honourable Chief Minister  
Government of Karnataka

Home Manage profile Grievance Submission Grievance Feedback

Home

### Grievances List

Show 10 entries Search:

Grievance ID	Department	Line Department	Service Name	Grievance	Grievance Category	Grievance Sub Category	Grievance Description	Created Date	Status	Pending With
--------------	------------	-----------------	--------------	-----------	--------------------	------------------------	-----------------------	--------------	--------	--------------

Thank you